

# PRESS RELEASE

## FOR IMMEDIATE RELEASE

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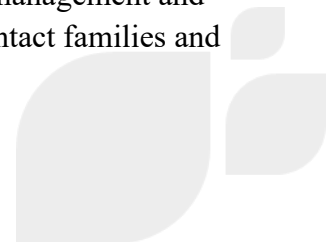
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## Caring for Patients from Detention Centers

Adventist Health White Memorial for over 100 years is proud to be in the heart of Boyle Heights, a community that is strengthened by the diversity of its people. Given ongoing concerns related to increased immigration enforcement activity, we emphasize that all of us at Adventist Health White Memorial understand the fear and anxiety that many in our community feel around questions of indiscriminate ICE enforcement actions. We want to be clear that we stand with our community, and we are dedicated to caring for our neighbors and keeping them safe. We are committed to listening and action, so every person who comes to us for care feels safe, respected, and supported.

We want to address our standard of care for all patients we serve in our community:

- ICE is not involved in any treatment decisions at White Memorial. Those decisions are made between patients and their care team.
- We uphold HIPAA and privacy rights for every patient. Every patient deserves privacy during care, and our staff take every step they can to protect privacy.
- Our nursing and clinical care teams routinely ask ICE agents to leave the room during care so patients can maintain privacy and feel safe when receiving medical care. No nurse, physician or any member of our staff have been or will be disciplined or retaliated against for requesting ICE agents to step away when privacy is needed.
- We actively encourage all doctors, nurses, and staff to speak up, document, and report when any patient rights, including their privacy rights, are violated.
- We support our staff when they speak up for patients' needs, and we do not discipline or retaliate against staff for putting patients first or raising their concerns.
- We do not prohibit contact with patient families. We have case management and escalation processes for our physicians and staff to be able to contact families and coordinate care.



- To promote safe healthcare spaces, we are posting signs in our facilities identifying clear processes for law enforcement officers and agents to further protect our patients' privacy, regardless of immigration status, and to allow all in our community to seek care when needed, free from fear and intimidation.

We have and will continue to review our policies and practices – including those guiding detainee and patient privacy – so that every patient, family member, and staff member at White Memorial feels safe and respected in our hospital.

We continue to stay in close conversation with the Boyle Heights Immigrant Rights Network and have updated them on the steps we are taking this week.

We will keep meeting with community leaders, sharing updates, and working together, because we know that trust grows from real action and open conversations. White Memorial has served our community for more than 100 years, and our commitment has never changed: to care for every person who comes through our doors with compassion and respect.

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*[Adventist Health White Memorial](#): Keeping communities healthy has been our mission ever since our Los Angeles hospital was founded in 1913. Today, Adventist Health White Memorial boasts two sites: Los Angeles is an inner-city safety net medical center with a 353-bed acute care hospital, providing a full range of inpatient, outpatient, emergency, and diagnostic services. Embracing our legacy as a teaching hospital, we continue to pioneer physician and nurse residency programs, shaping the future of healthcare professionals. We recently acquired our Montebello facility, established in 1949, to expand our reach. Comprising a 192-bed hospital equipped with emergency services, a wound care clinic, and medical offices, we extend our commitment to quality medical care and community service. As part of Adventist Health, a faith-based, nonprofit health system, we serve over 100 communities across the West Coast and Hawaii through more than 440 sites of care, including 28 acute care facilities.*

*About Adventist Health: Adventist Health is a faith-based, nonprofit, integrated health system serving more than 100 communities on the West Coast and Hawai'i with over 440 sites of care, including 27 acute care facilities. Founded on Adventist heritage and values, Adventist Health provides care in hospitals, clinics, home care, and hospice agencies in both rural and urban communities. Our compassionate and talented team of more than 38,000 includes employees, physicians, Medical Staff, and volunteers driven in pursuit of one mission: living God's love by inspiring health, wholeness and hope. We are committed to staying true to our heritage by providing patient-centered, quality care. Together, we are transforming the healthcare experience with an innovative and whole-person focus on physical, mental, spiritual, and social healing to support community well-being.*

